Local Meat to Local Institutions: Challenges and Opportunities

ESTD K 1913

Institutional Sales

- Business is 15 years old, volume and growth has increased significantly in the last 2 years.
- CRP sells approx. 2000 head of beef a year from 6 partner ranches.
- ~ \$5 mil. in sales/yr. Institutions are about 10% of our annual sales. This includes hospitals, corporate cafeterias, universities, K-12 schools.

Relationships Capacity and Vision Commitment



ESTO R 1913

Relationships:

Our job is to sell the whole carcass. To do so we need:

Flexibility in which cuts you'll take OR Flexibility in fresh vs. frozen OR Being **so** consistent that we can count on your order well in advance.

At CRP we allocate the carcass *across* the customer base.





Requirements:

- Insurance: \$1 \$5 mil., depending on customer
- 3rd party certifications: Animal welfare (GAP4)
- Product Specs: high quality, CONSISTENT cutting and size. Value-added: grind, patties, strips, diced, etc. Fresh and frozen.
- Delivery: weekly, some want you to work with their preferred vendors.





Things that have worked, things that haven't...

WINNER: Stacking processing projects across customers.

• *Example:* Bulk packed steak strips (fajitas, stir-fry). Allowed us to make a value-added product out of trim from portion cutting. Institutional + retailer customers.

NOT SO MUCH: Solving the wrong problems... perceived vs. actual challenges.

Example: Mushroom blended burger.
Cost wasn't actually the problem.





Outcomes:

Provides stability for the business.

Helps us move rounds and grind.

Impact in places that matter: schools, hospitals, universities.

Marketing and outreach: gets our message and values out there!





Longevity:

We see stable, long-term commitment with our institutional partners. Not the highest margin; but good, steady customers.

Have seen growth in recent years in corporate cafeterias, particularly in the Seattle market (tech heavy). Using "good food" as a selling point to attract talent?



